

45.00 mm

60.00 mm

HIKVISION

AX300 Wi-Fi 6 USB Adapter

Quick Start Guide

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Applicable Models

This guide is applicable to the model: DS-3WRU3X, DS-3WRU3X-H.

Symbol Conventions

The symbol that may be found in this document is defined as follows.

Symbol	Description
 Note	Provides additional information to emphasize or supplement important points of the main text.

Safety Instructions

- Do not use the device in a place where wireless devices are not allowed.
- Operating temperature: 0°C - 40°C (32°F - 104°F).
- Keep the device away from water, fire, high electric field, high magnetic field, and inflammable and explosive items.
- Unplug this device during lightning storms or when the device is unused for long periods.

- If such phenomena as smoke, abnormal sound or smell appear when you use the device, immediately stop using it and contact the after-sales service personnel.
- Disassembling or modifying the device or its accessories without authorization voids the warranty, and might cause safety hazards.
- Refer all servicing to qualified service personnel.
- Disconnect the power source during servicing.
- Keep this device out of reach of children to prevent children from using it as a toy and causing personal injury.

Packing List

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- Quick Start Guide x 1
- Regulatory Compliance and Safety Information x 1

Chapter 1 Install the Wireless USB Adapter Note - This wireless USB adapter is compatible with mainstream operating systems, including Windows 7/10/11 and Linux. - For better internet experience, you are recommended to uninstall any installed wireless USB adapter (see Scenario 2 in the Appendix) and disable or toggle off the built-in wireless adapter in the computer (see Scenario 1 in the Appendix) before installing the wireless USB adapter. Step 1 Connect your wireless USB adapter to a USB port on your computer.	Step 2 Double-click Setup.exe in the pop-up window. The following figure is for reference only. Note If the pop-up window does not appear, refer to Q3 in FAQ. Wait a moment until the initialization finishes. You can connect to the Wi-Fi network.	Chapter 2 Connect to a Wi-Fi Network - For computers without built-in wireless adapters: Select the desired Wi-Fi, and then click Connect. - For a computer with multiple wireless adapters, such as a laptop: If you use this wireless USB adapter to connect to a Wi-Fi, select the WLAN corresponding to the wireless USB adapter, such as WLAN9. Then connect to the Wi-Fi. Note WLAN is the default name of the built-in wireless adapter in the computer.	Chapter 3 Switch Hotspot Mode After connecting a wireless USB adapter to a computer that is connected to the internet using an Ethernet cable, the wireless USB adapter can function as a soft AP to enable nearby wireless clients to access the internet.	WiFi-enabled devices connect to the hotspot of the computer: - Install the wireless USB adapter. - Click or , and click to open mobile hotspot. - Right-click , and click Go to Settings, you will see the Network name and Network password of the Wi-Fi. Connect your wireless devices (such as smartphones) to the Wi-Fi network to access the internet.	Chapter 4 FAQ Q1. Nothing happens after the wireless USB adapter is inserted into the USB port of the computer. What should I do? A1. Try the following solutions: Refer to Q2 to check whether the computer has a USB Drive (X). If yes, double-click the USB Drive (X) to install the wireless USB adapter. If not, reinsert the wireless USB adapter into another USB port on the computer. Q2. The computer is connected to the Wi-Fi network using the wireless USB adapter, but the Wi-Fi network often disconnects. What should I do? A2. Try the following solutions: - Connect the wireless USB adapter to your computer without the expansion dock or USB hub. - Plug the wireless USB adapter into another USB port of the computer. - Use the wireless USB adapter within the range of Wi-Fi signal coverage, and there are no surrounding occlusions blocking signals. Q3. The pop-up window does not appear after the wireless USB adapter is connected to the computer. What should I do? A3. Try the following solutions (Example: Windows 10): - Double-click Computer () on the desktop. - Double-click USB Drive(X), and follow the instructions to install the wireless USB adapter.	Chapter 5 Appendix Scenario 1: Disable or toggle off the built-in wireless adapter in the computer. - Disable the built-in wireless adapter in the computer (Example: Windows 10) - Click or , and then select Network & Internet settings. - Click Change adapter options. - Find and right-click the built-in wireless adapter in the computer, and click Disable. ~ Toggle off the WLAN function of the built-in wireless adapter in the computer (Only available for Windows 11) - Right-click or , and then select Network & Internet settings. - Find and click WLAN to enter the settings page. - Toggle off the WLAN corresponding to the built-in wireless adapter in the computer. Scenario 2: Uninstall the existing wireless USB adapter driver on your computer. (Example: Windows 10) - Click , and then click . - Click Apps. - Target and click the wireless USB adapter program you want to uninstall, and click Uninstall.
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